DAMOVO

Manager/Assistant

Call distribution system for Cisco UC Solutions

Part of
Damovo's Appfield UC

A missing feature of the Cisco UC solution is the classic „Manager/Assistant" functionality.

This is a call distribution control system that enables the routing of calls from one or more devices to a designated person (e.g. all calls for the manager are routed directly to their assistant in the first instance.)

The Manager/Assistant app extends the existing Cisco Unified Communications Manager capabilities with this critical feature which is accessible through an intuitive user interface to your in-house directory.

Intuitive operation
The BLF button (engaged line) can also be used to display additional status information (for example if the Manger/Assistant function is active)

Representative function
With the substitute function, the assistant's office can be set up with just one press of a button – routing to a previously defined substitute.

Versatility
The Manager/Assistant can be flexibly adapted to route calls in whichever way is required (one manage to one assistant / multiple managers to one person)

Cisco Jabber
The integration of "Manager/Assistant" into Cisco Jabber was of course also considered.

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