

A dramatic scene of firefighters in full protective gear, including helmets and oxygen tanks, working at night. They are silhouetted against a massive, intense fire that fills the right side of the frame with bright orange and yellow flames. One firefighter in the foreground is actively spraying a powerful stream of water from a hose towards the fire. The background shows a dark landscape with some sparse vegetation under a night sky.

DAMOVO

Optimised coordination of
emergency situations



Change Driver

A fire brigade's operations centre constantly faces issues when dangerous situations are being verbally reported to the co-ordination centre.

The result is often partially incomplete information, which can lead to the wrong or incomplete measures being taken.

This can lead to additional stress for the firemen on site, who are already under pressure. It can also cause difficulties for the staff in the operations centre – who are trying to initiate the optimal measures for each situation. Failure to do this can make emergency situations much worse.



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Damovo Approach

Every mobile emergency vehicle is now equipped with a video solution. This solution is integrated into the communications platform and enables the transmission of live video streams in addition to voice transmission. The transmission is encrypted end-to-end via a secure connection.

This gives the central coordination office a comprehensive picture of the overall situation and enables them to initiate targeted measures.



Customer Value

DAMOVO

How the **firefighter** benefits

The new solution means that emergency services personnel can explain the situation on site much better with the help of the video solution.

This allows them to better focus on the actual emergency.

How the **Operations Manager** benefits

Through video image transmission, the Operations Manager receives better information about the situation on site and can initiate well-founded, resource-adequate and targeted measures.