

Simplified communication between HR and employees

D A M O V O





Change Driver

The HR department of a rapidly expanding mechanical engineering company must restructure itself centrally in order to meet the increased administrative requirements.

Until now, HR managers spent most of their time answering numerous, often repetitive emails from employees.

As a result, important information about changed working time regulations or corporate benefits offers was lost in the daily flood of emails.





Damovo Approach

The company already uses the Cisco Unified Communication Manager (CUCM) as its telephony system. Damovo also proposed Cisco Webex teams as a team collaboration solution. This offers a central information and exchange platform for employees through its persistent chat processes.

By creating workspaces for specific HR topics, all important information is now stored centrally. Employees can access the same information anytime, anywhere, and in real time.

Employees can also send private questions to HR managers in 1:1 workspaces, enabling them to respond quickly – in a variety of ways – including via video call.



Customer Value

How the **employee** benefits

Through the workspaces, information is stored and disseminated in a central location, given employees access at all time and in real time.

Everyone receives the same information.

The workspaces are also used as a discussion forum so that employees can help each other find information.

How the **HR department** benefits

The manual answering of repetitive questions has been replaced by the use of a Cisco Webex Teams solution, saving HR managers a lot of time.

The time saved can be used to drive strategic HR development initiatives forward.

HR managers can use the discussion forums to quickly identify topics that are of interest and relevance to employees.