



An international fashion group is faced with the challenge of facilitating smooth communication between employees from various departments (design, production, logistics) and external service providers across global locations. Until now, this has resulted in high email volumes and delays in projects. Documents could not simply be filed, shared and viewed. The cooperation was described as cumbersome and errorprone. The different work locations also resulted in employees working in silos. A sense of togetherness and team spirit within the departments was missing.







## Damovo Approach

Damovo has introduced a Cisco Unified Communication solution based on Webex to the company, replacing the old telephony system.

Thanks to Cisco Webex, employees can now exchange information easily and smoothly both internally and with external service providers.

Video conferencing is now possible and can be used both from mobile devices and from the desktop with just a few clicks.

Collaboration is also strengthened by the use of interactive whiteboards. Notes and information can be quickly captured and shared in real-time.





## How the **employee** benefits

The cooperation between the various stakeholders has improved significantly and employees from different departments have grown together to form a team.

Colleagues are now easier to reach and can drive projects forward quickly and effectively.

Employee surveys have also shown that the work culture has improved and that silo structures have been weakened.



## How the **company** benefits

The use of the Cisco solution is an important step towards digitization for the company. The establishment of the Digital Workplace is being driven forward substantially and is an important lever for HR managers to sharpen their profile within the company.

Projects will be completed faster and more successfully, enabling a faster time to market of goods and thus a higher sales volume.

Employees are more willing to go the extra mile. They praise the improved working climate. The company benefits from a strengthening of its employer brand and is better equipped for the fight for young talent.